For a fee, TV and phone services are available at a patient’s bed. More information can be found on their website (http://hospitalitynetwork.ca). The services can be ordered either:

- By phone at 1-866-223-3686
- Online at https://vancouvergeneralpub.hospnet.org/en/store

Before ordering, please have the following ready:

- Hospital name and pavilion name (Jim Pattison, or Centennial)
- Room number
- Patient name
- Credit card

For service activation, extension, room transfers, or other service inquiries, call 1-866-223-3686. For assistance, call the helpline at 1-877-282-2614.

**Prices**

<table>
<thead>
<tr>
<th>Service</th>
<th>Daily</th>
<th>Monthly</th>
</tr>
</thead>
<tbody>
<tr>
<td>TV Service</td>
<td>$13.72 per day</td>
<td>$264.10 per month</td>
</tr>
<tr>
<td>Phone Service</td>
<td>$4.26 per day</td>
<td></td>
</tr>
</tbody>
</table>

**Please Note**

- Prices include tax
- Service is non-refundable (for Monthly), and non-transferrable to another patient
- If you encounter any service issues, call 1-866-223-3686 within the day, or no compensation can be provided by the Hospitality Network.

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